



VISIONIAS
INSPIRING INNOVATION
ABHYAAS MAINS

सामान्य अध्ययन (प्रश्न पत्र-IV)/GENERAL STUDIES (Paper-IV) (4513)

निर्धारित समय: तीन घंटे
Time Allowed: **Three Hours**

अधिकतम अंक: 250
Maximum Marks: 250

सामान्य अनुदेश

इस प्रश्न-सह-उत्तर (क्यू.सी.ए.) पुस्तिका में 62+2 पृष्ठ हैं। प्रश्न-पत्र, क्यू.सी.ए. पुस्तिका के अंत में संलग्न है, जो अलग (वियोज्य) किया जा सकता है और उम्मीदवार परीक्षा के उपरांत अपने साथ ले जा सकते हैं।

रफ कार्य के लिए, इस पुस्तिका के अंत में खाली पृष्ठ दिया गया है।

पुस्तिका प्राप्त होने पर, कृपया यह जांच कर लें कि इस क्यू.सी.ए. पुस्तिका में कोई कमी न हो, फटा हुआ पृष्ठ न हो अथवा कोई पृष्ठ गायब न हो इत्यादि। यदि ऐसा हो, तो इसके बदले नई क्यू.सी.ए. पुस्तिका प्राप्त कर लें।

General Instructions

This Question-Cum-Answer (QCA) Booklet contains 62+2 pages. Question Paper in detachable form is available at the end of the QCA Booklet which can be taken away by the candidate after examination.

For rough work, blank page has been provided at the end of this Booklet.

On receipt of the Booklet, please check that this QCA Booklet does not have any shortcomings, torn or missing pages etc. If, so, get it replaced with a fresh QCA Booklet.

(उम्मीदवार द्वारा भरा जाएगा/To be filled by the Candidate)

पंजीकरण सं./Registration No. : 00115128

अभ्यर्थी का नाम/Name of Student : MONIKA SRIVASTAVA

माध्यम: हिंदी/अंग्रेजी
Medium: Hindi/English

ENGLISH

तारीख
Date

27/07

**सामान्य अध्ययन (प्रश्न पत्र-IV)
GENERAL STUDIES (Paper IV)**

केंद्र
Centre

KAROL BAGH

निरीक्षक के हस्ताक्षर
Invigilator's Signature

	<p style="text-align: center;">महत्वपूर्ण अनुदेश</p> <p>उम्मीदवारों को नीचे उल्लिखित निर्देश सावधानी से पढ़ लेने चाहिए। किसी भी निर्देश का उल्लंघन करने पर उम्मीदवारों को मिलने वाले अंकों में कटौती, उम्मीदवारी रद्द या आयोग के परवर्ती परीक्षाओं के लिए वर्जित करने इत्यादि के रूप में दण्डित किया जा सकता है।</p>	<p style="text-align: center;">Important Instructions.</p> <p>Candidates should read the undermentioned instructions carefully. Violation of any of the following instructions may entail penalty in the form of deduction of marks, cancellation of candidature, debarment from further Examination of the Commission etc.</p>
1	<p>(क) अपना पंजीकरण सं. एवं अन्य विवरण केवल प्रश्न-सह-उत्तर पुस्तिका (क्यू.सी.ए.) में उम्मीदवार के लिए निर्धारित स्थान पर ही लिखें।</p> <p>(ख) इस पुस्तिका में अन्यत्र कहीं भी अपना नाम, पंजीकरण सं., मोबाइल नं., पता अथवा प्रश्न-सह-उत्तर पुस्तिका (क्यू.सी.ए.) संख्या न लिखें जिससे आपकी पहचान का खुलासा हो।</p>	<p>(a) Write your Registration Number and other details only in the space provided in the Question-Cum-Answer (QCA) Booklet for candidates.</p> <p>(b) Do not disclose your identity in any manner such as, by writing your Name, Registration number, Mobile number, Address, Question-Cum-Answer (QCA) Booklet No. etc. elsewhere in the Booklet</p>
2	<p>अपनी प्रश्न-सह-उत्तर पुस्तिका में कहीं भी प्रश्नों के वास्तविक उत्तर के अतिरिक्त कुछ न लिखें जैसे कि कोई कविता/दोहा, अभद्र या अपमानजनक अभिव्यक्ति इत्यादि और न ही कोई ऐसा चिन्ह/निशान बनाएं जिसका उत्तर से सम्बन्ध न हो।</p>	<p>Do not write in the QCA Booklet anything other than the actual answer such as couplet, obscene, abusive expression etc., nor put any sign/mark having no relevance to the answer.</p>
3	<p>परीक्षक को प्रत्यक्ष/अप्रत्यक्ष रूप से कोई भी प्रार्थना/धमकी भरी बातें न लिखें।</p>	<p>Do not make any direct/indirect appeal/threat to the examiner.</p>
4	<p>उत्तर अस्पष्ट अथवा गंदी लिखावट में न लिखें। इस प्रकार के उत्तर का मूल्यांकन नहीं भी किया जा सकता है।</p>	<p>Do not write answers in bad/illegible handwriting. Such answers may not be evaluated.</p>
5	<p>उत्तर स्याही में ही लिखें। उत्तर लिखने के लिए पेंसिल का उपयोग न करें, हालांकि आरेख, चित्र इत्यादि बनाने के लिए पेंसिल का उपयोग किया जा सकता है।</p>	<p>Write answers in ink only. Do not use pencil for writing the answers. However, pencil may be used for drawing diagrams, sketches, etc.</p>
6	<p>प्रवेश पत्र में उल्लेख किए गए माध्यम के अलावा अन्य किसी माध्यम में उत्तर न लिखें। अधिकृत और अनधिकृत की मिली जुली भाषा का भी उपयोग न करें।</p>	<p>Do not write answers in medium other than the authorized medium in the Admission Certificate. Do not use mixed language either i.e. authorize and unauthorized media together for writing answers.</p>
7	<p>प्रश्नों के उत्तर ठीक उसके नीचे दिए गए निर्धारित स्थान पर ही लिखें। निर्धारित स्थान के अलावा किसी अन्य स्थान पर लिखे गए उत्तर का मूल्यांकन नहीं किया जाएगा।</p>	<p>Write answer at the specific space (right below the question) only. Answers written elsewhere at unspecified places in the booklet shall not be evaluated.</p>
8	<p>यदि आप अपने किसी उत्तर को रद्द करना चाहते हैं तो उसे पेन से काट दें तथा उस पर "रद्द" लिख दें, अन्यथा उसका मूल्यांकन किया जा सकता है।</p>	<p>If you wish to cancel any work, draw your pen through it and write "Cancelled" across it, otherwise it may be valued.</p>

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परीक्षक के हस्ताक्षर
Signature of Examiner(s)

प्राप्तांक के विवरण (परीक्षक द्वारा भरा जाए)/ Marks Details (To be filled by the Examiner(s))

प्रश्न सं. Q. No.	अंक Marks		प्रश्न सं. Q. No.	अंक Marks	
1(a)	10	4.5	6 (a)	10	4.5
1(b)	10	4	6 (b)	10	4.5
2(a)	10	4.5	7	20	10
2(b)	10	4.5	8	20	9.5
3(a)	10	3.5	9	20	9.5
3(b)	10	4	10	20	9.5
3(c)	10	4.5	11	20	10
4(a)	10	3.5	12	20	8
4(b)	10	4.5			
5(a)	10	4			
5(b)	10	4			
उप-योग (A) Subtotal (A)	110	45.5	उप-योग (B) Subtotal (B)	140	65.5
सकल योग (A+B) / GRAND TOTAL (A+B)				250	111



सामान्य अध्ययन (प्रश्न पत्र-IV)/GENERAL STUDIES (Paper-IV) (4513)

निर्धारित समय: तीन घंटे
Time Allowed: **Three Hours**

अधिकतम अंक: 250
Maximum Marks: 250

प्रश्न-पत्र संबंधी विशेष अनुदेश

कृपया प्रश्नों के उत्तर देने से पूर्व निम्नलिखित प्रत्येक अनुदेश को ध्यानपूर्वक पढ़ें:

इसमें बारह प्रश्न हैं जो दो खण्डों में विभाजित हैं तथा हिंदी और अंग्रेजी दोनों में छपे हुए हैं।

सभी प्रश्न अनिवार्य हैं।

प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।

प्रश्नों के उत्तर उसी प्राधिकृत माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश-पत्र में किया गया है, और इस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यू.सी.ए.) पुस्तिका के मुख-पृष्ठ पर निर्दिष्ट स्थान पर किया जाना चाहिए। प्राधिकृत माध्यम के अतिरिक्त अन्य किसी माध्यम में लिखे गए उत्तर पर कोई अंक नहीं मिलेंगे।

प्रश्नों में इंगित शब्द सीमा को ध्यान में रखिए।

प्रश्न-सह-उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions:

There are TWELVE questions divided in TWO SECTIONS and printed both, in HINDI and in ENGLISH.

All questions are compulsory.

The number of marks carried by a question/part is indicated against it.

Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in a medium other than the authorized one.

Keep the word limit indicated in the questions in mind.

Any page or portion of the page left blank in the Questions-cum-Answer Booklet must be clearly struck off.

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

Dear student

1. You have satisfied demands of almost all questions (including case-studies). Try to write both primary and conflicting interests in Q.No. 8, 10, give ethical dilemmas in Q.No. 12.
2. Content of almost all answers (including case-studies) are excellent. Try to add dimensions in Q.No. 2(a), explain relevance of quote in Q.No. 3(a).
3. Language-competence of answers are good.
4. Introductions of almost all answers are well written. You can mention concepts in Q.No. 2(a), give meaning of quote in Q.No. 3(a).
5. Structure - presentation of answers are good. You are making good use of subheadings, try to include tables in Q.No. 8, 10.
6. Conclusions of almost all answers are well written as per demands.

All the Best

1. (a)

करुणा, दूसरे के दुःख को अपना दुःख मानकर उसे महसूस करने तथा उस संबंध में कार्रवाई करने का साहसी विकल्प है, तब भी जब मौन रहना अधिक सुरक्षित हो और उदासीनता दिखाना अधिक सहज हो। भारत में सिविल सेवकों के लिए एक आवश्यक नैतिक मूल्य के रूप में करुणा के महत्त्व का परीक्षण कीजिए। उपयुक्त उदाहरणों के साथ अपने उत्तर को स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए)

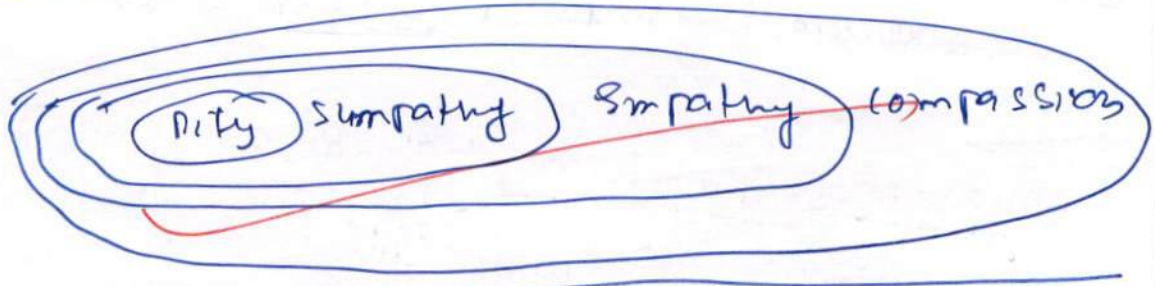
Compassion is the courageous choice to feel another's suffering as one's own, and to act upon it, even when silence is safer and indifference is easier. Examine the significance of compassion as an essential ethical value for civil servants in India. Illustrate your answer with suitable examples. (Answer in 150 words)

10

Try to define Compassion briefly

Compassion and sympathy

are not tools of the weak but weapon of the strong. It entails desire to alleviate one's suffering and bring tangible change



Significance
Role of compassion for civil servants in India

① upholds Rule of law

Case points

① SC/ST atrocities act for compassion towards oppressed

② leads to Constitutional morality

② IAS Tra Singhal employs Transgender

in her office → Right to Equality

③ leads to Inclusive Governance

(a) Election Commission of India brings Sign language and wheelchair for specially abled

④ leads to Civilisational Change

(a) IPS Kiran Bedi and Prison reforms

⑤ Challenges Status 840 and leads to Ethical Governance

(a) Dr. Sapatgani eats widow cooked meal

⑥ Deepens Democratic ethos

(a) Remote voting for migrants

ways to develop Compassion

① Training (a) Bharat darshan

② Capacity Building (a) mission karmayogi

③ value education

HO

Compassion is a key component of ethical governance and leads to Inclusive Economic Growth

Good conclusion

Civil little word explanation
↓
Supportive points

1. (b)

भारत में विवाह पारंपरिक संस्कारों से हटकर अधिक स्वायत्त संबंधों की ओर अग्रसर हो रहे हैं, जो लिव-इन रिलेशनशिप की बढ़ती प्रवृत्ति और बढ़ती तलाक दरों से परिलक्षित होता है। इन परिवर्तनों के नैतिक आयामों पर चर्चा कीजिए। (उत्तर 150 शब्दों में दीजिए)

Marriages in India are transitioning from traditional sacramental unions to more autonomous relationships, reflected in live-in relationships and rising divorce rates. Discuss the ethical dimensions of these changes. (Answer in 150 words)

10

There has been shift in marriage in Indian society from immutable, sacramental bonding to a more companionship based bonding.

This has various ethical dimensions associated

① Autonomy in decision making and putting self interests above others

② ethical egoism

③ Changing attitude towards purpose of marriage → Partnership

④ Declining ability to adjust and Impulsive decision making → Rising divorce rates

mention its impact on child's emotional support

you can define marriage as personal and social contract

also include
- freedom
- choices
etc

Good points

④ Knowing and understanding each other before ~~taking critical decisions~~
↳ live in Relationships

⑤ Rise in marriage Bureaus and commodification of marriage as an institution (ex) Shaadi.com

⑥ Conspicuous Consumption patterns to enhance social status symbol
(ex) marriage as means to achieve ends

⑦ Rise of DINK (Double Income No Kids)

However, certain dimensions of marriage are still intact in Indian society -

(i) Role of Family in choosing life partners

(ii) marrying within own caste
(ex) less than 10% marriages are inter-caste

The evolution of marriage as an institution is an outcome of Globalisation and modernisation. Despite the transition, marriage continues to hold its relevance in Indian society

Correct Content

relate it with

Gender Justice

Correct conclusion

4

2. (a)

यद्यपि जवाबदेही के लिए प्रायः प्रलेखन आवश्यक होता है, लेकिन नौकरशाही प्रक्रियाओं और अत्यधिक कागजी कार्रवाई पर अधिक बल देने से अनजाने में उन आवाजों को दबाया जा सकता है जिन्हें लोक नीति, विशेष रूप से जमीनी स्तर पर, सशक्त करना चाहती है। उपयुक्त उदाहरणों के साथ उपर्युक्त कथन का परीक्षण कीजिए। (उत्तर 150 शब्दों में दीजिए)

While accountability often necessitates documentation, an overemphasis on bureaucratic procedures and excessive paperwork can inadvertently silence the very voices that public policy intends to empower, particularly at the grassroots. Examine the above statement with suitable illustrations. (Answer in 150 words)

10

Mention
concern of
over-emphasis
of
Bureaucratic
procedure

Accountability entails taking

ownership along with responsibility while fulfilling responsibility. Achieving these goals can create a dilemma between bureaucratic attitude and democratic attitude

OVER EMPHASIS ON DOCUMENTATION

① Can lead to Procedural Rigidities and Status Quisist attitude

(a) Red tapism and Inaction

Good points

② Might cause exclusion and violation of human rights

(a) Thakhand starvation death due to Biometric authentication

③ Can be used as an excuse for inaction

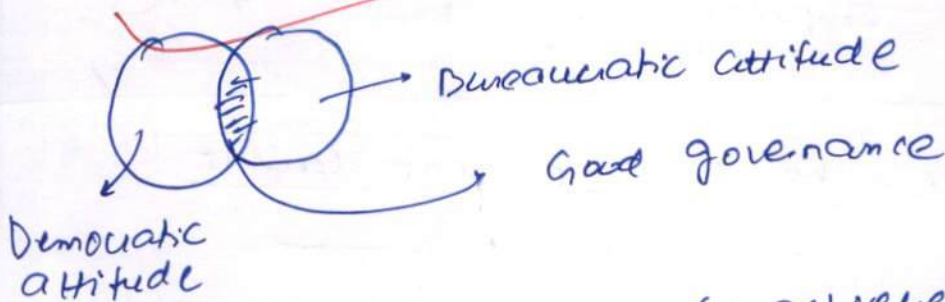
Add dimension
↓
delay benefit
realization

However, Paperwork and Procedural Integrity is Crucial to →

- ① National security (e.g.) Airport rules
- ② ~~Maintaining efficiency~~
- ③ Avoiding punishment due to Bureaucratic mistakes

A Right Balance of Accountability with Flexibility is needed →

Case Content



- i) Flexibility in rules to achieve Spirit of law (e.g.) ~~Bypassing rules~~ to provide emergency relief during disaster management

ii) To achieve Greatest Good of All

- Case answer
- (a) COVID-19 clinical trials rules relaxation for vaccine

Accountability and Procedural

4.5 Integrity can go hand in hand by proactive information sharing under RTI Act (Section 4)

Case Conclusion

2. (b)

निष्पक्षता के सिद्धांत का कभी-कभी वंचित समुदायों के प्रति करुणा की आवश्यकता के साथ टकराव हो सकता है। भारत में सिविल सेवाओं के संदर्भ में चर्चा कीजिए। (उत्तर 150 शब्दों में दीजिए)

The principle of impartiality may conflict with the need for compassion towards marginalized communities. Discuss in the context of civil services in India. (Answer in 150 words) 10

उम्मीदवारों को इस हार्जिन में नहीं लिखना चाहिए
Candidates must not write on this margin

Good Introduction

Impartiality entails acting without bias and prejudices and anti-these to nepotism and favoritism (eg) TW Seshan

Compassion entails desire to alleviate one's suffering and goes beyond empathy (eg) Mother Teresa

There can be an apparent conflict between both values as

i) Impartiality is value neutral and might overlook needs of most marginalised (eg) Treating everyone alike

ii) Compassion is value loaded and might cloud objective decision making due to influence of emotions

(eg) Civil servant hesitating to take anti-enactment drive out of compassion

Explain it

demands adherence to procedure

Good content

However, Both values go hand in hand
as -

i) Both uphold rule of law

ii) Impartiality is treating equals alike and unequals not alike

↳ using constitutional morality to avert bias and prejudice against LSBQ

iii) Both leads to Good Governance

iv) Nehru and Ambedkar despite having conflicts → Became part of constituent assembly (Impartiality)

↓
Constitution as living document (outcome)

Add dimension by cultural sensitivity training

↑
ways to Balance

→ ① using Emotional Intelligence to strike a Balance

→ ② Seeking help during dilemmas from Gandhi's talismans

Compassion and Impartiality

are key foundational public service values and should be balanced to maximise social welfare and efficiency

Concl
Conclusion

3. निम्नलिखित में से प्रत्येक उद्धरण का आपके विचार से क्या अभिप्राय है?
What do each of the following quotations mean to you?

(a) "किसी राष्ट्र की ताकत उसके घर की अखंडता से उत्पन्न होती है।" - कन्फ्यूशियस (उत्तर 150 शब्दों में दीजिए)
"The strength of a nation derives from the integrity of the home." - Confucius (Answer in 150 words)

10

Give key meaning
highlight nation's integrity & show how built its constituent parts integrity

The above quote by Confucius highlights importance of Integrity in personal life. It entails uncompromising adherence to one's Principles and values upon constituent parts integrity

IMPORTANCE OF INTEGRITY FOR NATION

① ethics in ~~public~~ private life leads to

ethics in Public life

② that Bahadur gave up one meal first before asking nation to do so

③ Role of family in value inculcation due to strong emotional bonding and observational learning

④ lying about dress → lack of integrity

⑤ Father's punctuality → Discipline

↳ transform into law abiding citizen

③ Leads to ethical leadership

↳ Gandhiji's Integrity for Satyagrah and non violence → withdrawal of NCM

④ Challenges Status Quo and brings civilisational change

↳ Satyendra Dubey Integrity and sacrifice for nation

⑤ Impacts Global Statue of a nation
↳ India offering help to Turkey via Operation Dost

⑥ Effective utilisation of resources using financial integrity
↳ or Vishveshvaraya used 2 candles for personal and professional

⑦ upholds constitutional morality and deepens democracy
↳ TN Seshan electoral reforms

"Integrity is following rules even when no one is watching" → Flowis

⑧ It leads to virtuous character building which is imperative for Nation Building

↳ use for aspect of Home
↓
relate it with nation's strength

eg
Family promote sustainable practice
responsibility
eg financial environment-mental etc

Good conclusion

3. (b) "उसी नियम के अनुसार आचरण करें जिसके बारे में तत्क्षण आप सार्वभौमिक विधि बनाने का संकल्प कर सकें।"- इमानुएल काण्ट (उत्तर 150 शब्दों में दीजिए)
"Act only according to that maxim through which you can at the same time will that it become a universal law." - Immanuel Kant (Answer in 150 words) 10

neutral core message given by quote

The above quote by Kant highlights the importance of deontological ethics and puts emphasis on following means over ends

Importance of Kantian ethics

Add dimension

help in promotion of universal moral integrity

① upholds human dignity
(e) ~~justifying child labor to earn income~~ → violates fundamental rights

② Resolves issue of slippery slope

(e) ~~stealing to feed hungry people~~ → unethical

③ upholds diversity and caters to everyone's interests

also provides equality

(e) ~~tribal displacement for development~~ → Against tribal rights

④ leads to ethical decision making

④ withdrawal of NCM by Gandhiji due to non-violence and Satyagraha

⑤ Can be applied universally

⑤ universal dedication of human rights

relates with universal moral laws

However, sometimes ends

can be given more emphasis —

① Means adopted by Moderates →

Extremists, Revolutionary → Attain Common Goal

and Respected by all

Good points

② To create deterrence effect

② isolating Pakistan on international forums

③ To achieve Greatest Good of all

③ AFSPA, Killing Terrorists

True ethics can be attained when only means and ends

both are pure. They say means are

only means, but actually means are

everything (Gandhian ethics)

Good conclusion

3. (c) "हम न केवल उसके लिए जिम्मेदार होते हैं जो हम करते हैं, बल्कि उसके लिए भी जिम्मेदार होते हैं जो हम करने में विफल रहते हैं" - मोलियर (उत्तर 150 शब्दों में दीजिए)
- "We are not only responsible for what we do, but also for what we fail to do" - Molière. (Answer in 150 words) 10

The above quote highlights importance of action as well as inaction and how we should take accountability for both. For instance, not acting as per duty amount to corruption (2nd ARC)

responsibility

Importance of Action as well as Inaction

① Responsible for what we do

↳ Acting as per duty and fulfilling social contract (John Rawls)

⇒ Quality of service delivery as per what we do

→ Distincts between Right and Wrong

② Acting in favor of Tribals
↳ ethical and Right

→ leads to virtuous character

③ Greta Thunberg acting against climate change

Good Introduction

Good points and examples

↳ leads to Tangible outcomes

↳ Do or Die call by Gandhiji focused on 'Acting' over inaction.

Also → Environmental responsibilities
↳ Corruption in bureaucracy

② Responsible for what we fail to do

↳ Failure to act on time can

lead to loss of lives (e.g.) Accident victims

Give example of Bhopal gas tragedy

↳ Failure to act against tyranny

can lead to disastrous impact

(e.g.) world war II

Caused Conflict

↳ Failure to take stand against injustice impacts marginalised the most

(e.g.) Bystanders Apathy during Mob lynching

ways to develop Responsibility for Both Action and Inaction

→ ① Follow Duty Based ethics → Ethical (Kantian ethics)

→ ② Develop virtuous character (e.g.) NSEP 2020

Moral Muteness (failure to act)

and Moral Myopia (Acting unethically) both

can be harmful, hence safeguards must be

Caused Acquisition

taken to eliminate these and maximise social welfare

4. (a)

देशभक्ति नैतिक प्रश्न पूछने के लिए प्रोत्साहित करती है, जबकि राष्ट्रवाद प्रायः इसका दमन करता है। अत्यधिक दबाव वाली राष्ट्रीय घटनाओं के दौरान राजनीतिक अभिवृत्तियों के विकास के संदर्भ में इस कथन पर चर्चा कीजिए। व्यक्ति ऐसी नैतिक अभिवृत्तियों को किस प्रकार विकसित कर सकते हैं, जो राष्ट्रीय हित और नैतिक तर्क के बीच संतुलन स्थापित करें? (उत्तर 150 शब्दों में दीजिए)

Patriotism encourages ethical questioning, while nationalism often suppresses it. Discuss this statement in light of the formation of political attitudes during high-pressure national events. How can individuals develop moral attitudes that balance national interest with ethical reasoning? (Answer in 150 words)

उम्मीदवारों को इस भाग में नहीं लिखना चाहिए
Candidates must not write on this margin

Good Introduction

Patriotism entails dedication towards nation to achieve highest ethical standards whereas nationalism is unquestioned loyalty to the nation

FORMATION OF POLITICAL ATTITUDES DURING NATIONAL EVENT

Elaborate it clearly

for both cases

Nationalism

and

Patriotism separately

① Taking strong stance against ruling government under ethical reasoning

↳ Total Revolution by Pt. Prakash Narayan during Emergency

② Helps in bringing civilisation change

↳ Anna Hazare movement against anti-corruption

③ Taking Pride in Nation

↳ operation Sindoor

④ Questioning of Oppressive rule

↳ British era

Development of Moral Attitude that Balances National Interest with Ethical Reasoning

- ① using Constitution as guiding light
- ② Balance between ethics and morality
- ③ Putting Public interests over anything (2nd ARC) to achieve greatest good of all
- ④ Adherence to core universal values in any circumstance
- ⑤ Developing courage & conviction to stand against tyranny (e.g.) French Revolution
- ⑥ Balancing nationalism with Tagore Idea of International nationalism

Add dimension

Resist emotional manipulation

The idea of nationalism

Converges with sea of ethics under democracy. In case of divergences, ethical dilemmas can be resolved using Gandhi's satyagrah

Good conclusion as

3.5

4. (b)

चर्चा कीजिए कि निजी संगठनों में कर्मचारी कल्याण और निष्पक्षता को दक्षता एवं लाभप्रदता के साथ किस प्रकार संतुलित किया जा सकता है। (उत्तर 150 शब्दों में दीजिए)

Discuss how employee well-being and fairness can be balanced with efficiency and profitability in private organisations. (Answer in 150 words) 10

उम्मीदवारों को इस दृष्टि में नहीं लिखना चाहिए
Candidates must not write on this margin

Good Introduction

Private core culture entails achieving collective goals of organisation by satisfying interests of employees and other stakeholders. 'An happy employee is an asset to the company'

Balancing Private Sector Dilemmas

① Employee welfare vs Profitability

eg) High compliance costs due to maternity benefit, POSH
↳ Hiring of women impacted

Resolution → ① Adherence to rule of law

↳ ② Maintaining diversity for innovative solutions → high profits

↳ ③ Sharing dividends with employees in case of higher profits

eg TCS shares profits and performance bonuses

Explain with examples

① Automation vs Employment

② using chatGPT for higher efficiency
↳ job losses

Resolution → ① voluntary exit mechanism to employees with compensation
(eg) Google

② Upskilling, Reskilling and NewsKilling

↳ ③ utilising funds saved from higher efficiency towards skilling

Give example of TATA steel policy

WAYS TO ENHANCE EMPLOYEE WELL BEING

① Value based leadership
(eg) Sreedharan

② Promoting Innovation
(eg) Fridays reserved for new ideas → High Profits

③ Mental well being and work life balance → Higher Productivity

Good profits

Employees are not mere means

to achieve higher profits - Instead, Good ethics lead to Good Business which can be achieved by putting employees well being paramount

Good Conclusions

HP

5. (a)

क्या आप इस बात से सहमत हैं कि सोशल मीडिया और उभरती हुई ए.आई. प्रौद्योगिकियों के अत्यधिक उपयोग से किशोरों में भावनात्मक नियमन और नैतिक संवेदनशीलता में कमी आ सकती है? अपने उत्तर का औचित्य सिद्ध कीजिए। (उत्तर 150 शब्दों में दीजिए)

Do you agree that excessive use of social media and emerging AI technologies may lead to a decline in emotional regulation and moral sensitivity among adolescents? Justify your answer. (Answer in 150 words)

उम्मीदवारों को इस क्राशिए में नहीं लिखना चाहिए
Candidates must not write on this margin

Explain emotional regulation briefly

"Technology is a good servant but a dangerous master" - This holds true amidst ~~rising~~ use of social media and emerging AI technologies

Decline in Emotional Regulation

- ① Lack of social skills
- ② Instant Gratification
 - ⇒ 10 minutes delivery under Instant
- ③ Rising Impulsive nature and lack of self-regulation
- ④ Lack of diverse views as Echo chambers
 - ⇒ Next Algorithm
 - ⇒ Youtube shows similar content → polarisation
- ⑤ Alienation and Feeling of Relative Deprivation
 - ⇒ Show-off culture

Give examples of likes, comments encourage comparison cause stress

Good points and examples

Decline in Moral sensitivity.

① Rising harmosphere on social media

↳ targeting women gamers on app

② Anonymity and misuse

↳ cyber stalking, Bulli Bai app

③ Lack of Empathy and compassion

↳ Bois locker rooms

④ Perpetuates Bias and Prejudices

↳ Amazon AI recruitment tool

Explain it

That fosters harmful behaviours

↓
normalize misuse/violence

↳ emotional detachment occur

Good content however you can enrich it

However, there are some positives -

① Rising Solidarity ↳ Me Too campaign

② Better Networking skills

③ Information dissemination and

awareness ↳ He for she for Gender equality

④ Gives voice to voiceless people

social media and AI demands media literacy and safety

↳ by design culture along with self restraint
Responsibility lies with all stakeholders

Good conclusion

5. (b)

भारत में छात्रों में आत्महत्या की बढ़ती घटनाओं के आलोक में, चर्चा कीजिए कि भावनात्मक बुद्धिमत्ता (ई.आई.) तनाव और भावनात्मक चुनौतियों के प्रबंधन में किस प्रकार सहायता कर सकती है। (उत्तर 150 शब्दों में दीजिए)

In light of the increasing incidents of suicides among students in India, discuss how Emotional Intelligence (EI) can aid in managing stress and emotional challenges. (Answer in 150 words) 10

उम्मीदवारों को इस हाशिये में नहीं लिखना चाहिए
Candidates must not write on this margin

As per WHO, 14% of Indians are prone to mental health issues.

This has been aggravated by lack of adequate Psychiatric professionals and lack of Emotional Intelligence

Role of Emotional Intelligence in Managing challenges

① channelises negative emotions

to positive (eg) Manjhi mountain man

② Realising the stress and

identifying periods of depression

→ early signs using signals like loss of appetite

③ Social Skills for reaching

out → Seeking help on TELEMANAS

④ Managing stress using physical exercises → Yoga
Meditation

⑤ Maintaining Positive attitude

towards failure

(1) Acceptance of failure and

(2) moving away from exam centric definition of failure

mental role of self-regulation

Apart from EI, below plays role -

① Social stigma regarding mental health → YouDost by IITs

② Availability of health care professionals (1) 0.75 psychiatrists per 1 lakh

③ Role of Parents in identifying early signs, Schools (2) Panchakosha (NSP 2020)

Nobody deserves to suffer in silence, as when someone

take such chaotic step, it is not individual failure but we as a

society failed that person. Hence,

it is imperative to follow Panchakosha model of Personality development

Good points

Good Conclusion

6. (a)

लोक सेवा में, भावनात्मक बुद्धिमत्ता का अर्थ भावनाओं को दबाना नहीं, बल्कि समानुभूति और शक्ति के साथ दूसरों से जुड़ने, तनाव या टकराव शांत करने तथा उनका उत्थान करने के इसके उद्देश्य में निपुणता प्राप्त करना है। क्या आप इस विचार से सहमत हैं? विवेचना कीजिए। (उत्तर 150 शब्दों में दीजिए)

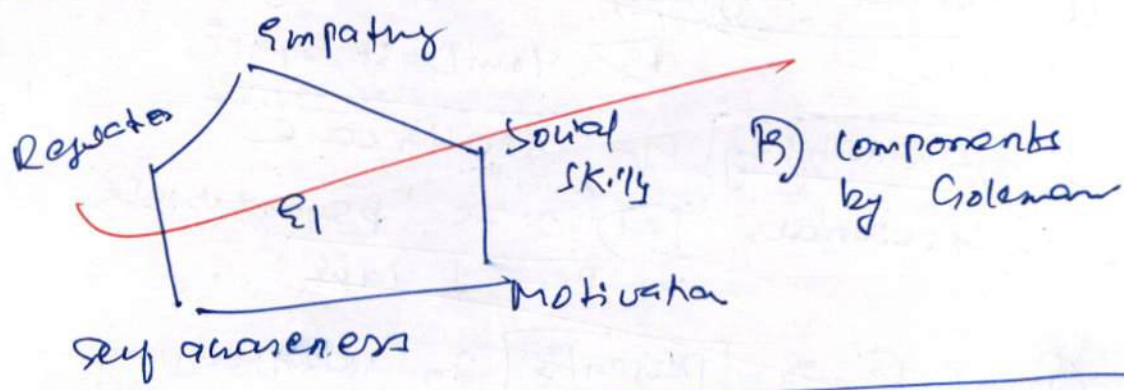
In public service, emotional intelligence is not about suppressing emotion, but mastering its purpose — to connect, to de-escalate, and to uplift others with empathy and strength. Do you agree with this view? Discuss. (Answer in 150 words) 10

उम्मीदवारों को इस हाथिए में नहीं लिखना चाहिए
Candidates must not write on this margin

As it is said, one who have mastered the world has mastered his mind first. It is not ~~about absence~~ of emotions, but ability to identify, regulate and channelise one's as well as others emotions

Good Introduction

Mastering purpose of EI



① To connect with public and Better relations

② collector Bro on social media

② To regulate and deescalate negative emotions

Ex) Playing national anthem during mob lynching

③ To motivate others via leadership skills

Ex) E Sreedharan Team Spirit

Add dimension
improves leadership effectiveness

④ To channelise negative into positive emotions

Ex) Milkha Singh

⑤ To improve social justice

Ex) IAS Pame Armstrong: The missile man

Good content

⑥ To better work culture

Ex) Being empathetic with migrant employee

Support ethical decision making

Ways to Build EQ

① Capacity Building

② Self-Reflections

③ Village Immersions

Emotional Intelligence of

Gandhiji is a true inspiration as he

was able to lead illiterate masses and negotiate with British

Good conclusion

6. (b)

एक कुशल कार्य संस्कृति का निर्माण केवल नियमों पर नहीं, बल्कि साझा मूल्यों पर आधारित होता है। इस संदर्भ में, किसी संगठन के भीतर कार्य संस्कृति को परिवर्तित करने में नेतृत्व और टीम के पारस्परिक व्यवहार के तरीके की भूमिका का मूल्यांकन कीजिए। (उत्तर 150 शब्दों में दीजिए)

An efficient work culture is built not only on rules, but on shared values. In this context, evaluate the role of leadership and team dynamics in transforming work culture within an organization. (Answer in 150 words)

उम्मीदवारों को इस हार्शिए में नहीं लिखना चाहिए
Candidates must not write on this margin

10

Work culture entails fulfilling goals of an organisation by following values, morality and ethics. It is usually decided by multiple factors like rules, leadership and Team Spirit

Role of Rules in work culture

- ① professional code of ethics help in decision making
 - ↳ Hippocratic oath
- ② Helps during ethical dilemmas and competing values
 - ↳ All India Conduct Rules

Role of Shared values and leadership

- ① value based leadership and visionary decision making
 - ↳ Satya Nadella leadership for Microsoft

2) Employee mental well being and work life balance to boost productivity

3) Promotes Innovation and new ideas (eg) Payal Fridays reserved for creating new ideas

4) Create Sense of Belonging

(eg) LCB & Rights (60% of them face discrimination at job: NHRC)

5) Team Spirit and collaboration to cut silos decision making

(eg) ISRO Team Spirit popular for efficiency

Give subheading

Role of team dynamics

also mediating conflicts

ways to Build work culture

- 1) Recognition to employees (eg) Best employee
- 2) Building Personal Rapport (eg) wishing Birthdays
- 3) Grievance Redressal

"Happy Employee is an asset to company" and Role of work culture in keeping employee happy paramount.

4.5

Good conclusion

आप एक राज्य के सूचना प्रौद्योगिकी विभाग में संयुक्त सचिव के पद पर कार्यरत हैं। हाल ही में, सरकार ने कई नागरिक-केंद्रित डिजिटल सेवाएं लागू की हैं, जिनके माध्यम से बड़ी मात्रा में निवासियों से व्यक्तिगत डेटा एकत्र किया जा रहा है। डिजिटल व्यक्तिगत डेटा संरक्षण (DPDP) अधिनियम, 2023 के अनुसार, ऐसे डेटा को केवल स्पष्ट और सूचित सहमति के साथ ही संसाधित किया जाना चाहिए और यदि व्यक्ति अपनी सहमति वापस ले लेता है, तो डेटा का संसाधन तुरंत रोकना अनिवार्य है।

एक आंतरिक ऑडिट के दौरान, आपको पता चलता है कि विभाग कई नागरिकों के व्यक्तिगत डेटा को उनके द्वारा अपनी सहमति औपचारिक रूप से वापस लेने के बावजूद संसाधित और विश्लेषित कर रहा है। इस डेटा का उपयोग नीति विश्लेषण और सेवा सुधार जैसे उद्देश्यों के लिए किया जा रहा है, जो डेटा एकत्र करते समय स्पष्ट रूप से बताए नहीं गए थे। जब आप इस मुद्दे को विभाग प्रमुख के संज्ञान में लाते हैं, तो आपको बताया जाता है कि डेटा संसाधन को रोकने से चल रही डिजिटल पहलें बाधित हो सकती हैं और राज्य स्तर के प्रदर्शन संकेतक प्रभावित हो सकते हैं। इसके अतिरिक्त, आपको यह भी पता चलता है कि सहमति वापसी की प्रक्रिया अत्यधिक जटिल है और अधिकांश नागरिकों को डिजिटल व्यक्तिगत डेटा संरक्षण अधिनियम के अंतर्गत प्रदत्त अपने अधिकारों की जानकारी नहीं है।

आपको यह भी पता चलता है कि एक प्रमुख सामाजिक कार्यकर्ता व्यक्तिगत डेटा के बिना सहमति के उपयोग के विरुद्ध डेटा संरक्षण बोर्ड में शिकायत दर्ज कराने की योजना बना रहा है, जिससे विभाग के विरुद्ध सार्वजनिक जांच और विधिक कार्रवाई हो सकती है।

- इस प्रकरण में शामिल नैतिक मुद्दों की पहचान करते हुए उन पर चर्चा कीजिए।
- यदि इस मुद्दे का पारदर्शी तरीके से समाधान नहीं किया गया तो विभाग के लिए संभावित परिणाम क्या हो सकते हैं?
- आप कुशल लोक सेवा वितरण की आवश्यकता और नागरिकों के डेटा अधिकारों की सुरक्षा के दायित्व के बीच किस प्रकार संतुलन स्थापित करेंगे? (250 शब्दों में उत्तर दीजिए)

You are posted as the Joint Secretary in the Department of Information Technology of a state. The government recently implemented several citizen-centric digital services, collecting large volumes of personal data from residents. The Digital Personal Data Protection (DPDP) Act, 2023, requires that such data be processed only with explicit and informed consent, and mandates that processing must cease immediately upon withdrawal of consent.

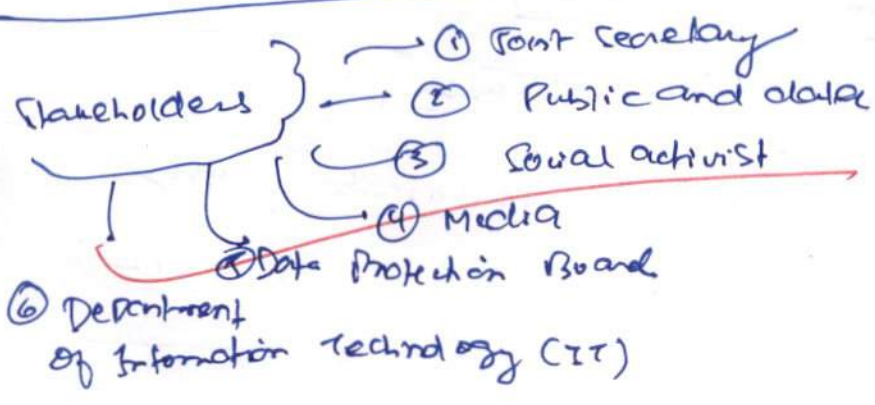
During an internal audit, you discover that the department continues to process and analyze personal data of several citizens even after they have formally withdrawn their consent. This data is being used for policy analytics and service improvement, purposes not explicitly disclosed at the time of data collection. When you bring this to the attention of your department head, you are informed that halting the processing will disrupt ongoing digital initiatives and may affect state-level performance metrics. Moreover, you find that the consent withdrawal process is cumbersome, and many citizens are unaware of their rights under the DPDP Act.

You also learn that a prominent social activist is planning to file a complaint with the Data Protection Board against involuntary use of personal data, which could attract public scrutiny and legal action against the department.

- Identify and discuss the ethical issues involved in this case.
- What are the potential consequences for the department if the issue is not addressed transparently?
- How would you balance the need for efficient public service delivery with the obligation to protect citizens' data rights? (Answer in 250 words) 20

The above case study highlights the use of ethics in data processing and fulfilling the spirit of Prudent judgement to uphold Right to Privacy (Article 21)

Good Introduction



a)

Ethical issues involved in case

- 1. Violation of Social contract by John Rawls
- 2. Rule of law violated as Digital data protection Act not being complied
- 3. Using Data as means to achieve ends (For policy analytics)
- 4. Duty of Joint Secretary to uphold citizen trust and follow Public values
- 5. Responsibility of Data Protection Board to take action against violator

Good points

also conflict of interest

- ⑥ Violation of Right to Privacy
- ⑦ Lack of Informed consent
- ⑧ Procedural Rigidities and cumbersome withdrawal process
- ⑨ Bad Reputation to department and loss of Public faith
- ⑩ Proactive Citizen Participation by Social activists and obligation to act

Case Content

⑥ POTENTIAL CONSEQUENCES FOR DEPARTMENT

- ① Disciplinary action against me i.e. Joint secretary
- ② Punitive action by Data Protection Board against involved employees

③ Accountability with Court of law

also demoralization within dept.

④ Loss of trust and lack of ethical leadership → Against trust based governance

⑤ Long term Reputation impact with the department

⑥ Public Service delivery might get hampered \leftarrow ongoing digital initiatives
State level performance metrics

⑦ Strong Public Backlash on social media might attract Global attention and hamper investments \rightarrow Economic growth

may have legal and financial repercussions

⑧ Balancing need of efficient public service delivery and Protecting citizen rights can go hand in hand by following below -

① upholding constitutional morality at all times \rightarrow Article 21

② Preference to Law as law float in sea of ethics

③ Promoting Transparency and accountability

(a) Voluntary disclosure under Section 4 of RTI Act

Good points

(4) Promoting digital literacy to achieve greatest good of all (Utilitarianism)

(5) ~~Fulfilling~~ Social Contract theory and performing duty of public servant

Steps to be followed in this case -

(1) Voluntary disclosure of usage of data of public under RTI Act

(2) Public Notice with clear guidelines on how to withdraw consent

(3) ~~Taking~~ support from civil society, NGO to spread awareness

(4) Putting Public interest overy and above everything → Probity (2nd ARC)

(5) Simplification of process of consent withdrawal → using technology like pre-filled form etc

(6) citizen charter for Grievance Redressal

Data Sovereignty principles should be followed to uphold rule of law as when means as well as ends are pure, we come close to Ethical Governance

Suggest
- regular Audit
- protection to whistle-blowers

Good content

Excellent answer

Good conclusion

10

आप एक IAS अधिकारी हैं और वर्तमान में एक पहाड़ी राज्य में लोक निर्माण विभाग के सचिव के पद पर कार्यरत हैं। हाल ही में, एक वरिष्ठ कैबिनेट मंत्री और भारतीय राष्ट्रीय राजमार्ग प्राधिकरण के दो अभियंताओं से जुड़ी एक गंभीर घटना सामने आई है। एक महत्वपूर्ण राजमार्ग परियोजना के निरीक्षण के दौरान, मंत्री को कथित रूप से एक वीडियो में सार्वजनिक रूप से अभियंताओं के साथ शारीरिक उत्पीड़न और अपमानजनक भाषा का प्रयोग करते हुए देखा गया। यह वीडियो वहां से गुजर रहे लोगों द्वारा रिकॉर्ड किया गया, जो सोशल मीडिया पर वायरल हो गया तथा टेलीविजन चैनलों द्वारा भी इसे व्यापक रूप से कवर किया गया, जिससे समाज के विभिन्न वर्गों में आक्रोश और समर्थन दोनों देखने को मिला। बाद में मंत्री ने अपने कृत्य का बचाव करते हुए आरोप लगाया कि संबंधित अधिकारी भ्रष्ट हैं, स्थानीय शिकायतों के प्रति अनुत्तरदायी हैं और परियोजना में अत्यधिक विलंब के लिए जिम्मेदार हैं। मंत्री द्वारा यह भी कहा गया कि उसका व्यवहार जनता की निराशा और दूरस्थ क्षेत्र में समय पर अवसंरचना के निर्माण की आवश्यकता से प्रेरित था।

हालांकि, अभियंताओं ने पुलिस में शिकायत दर्ज कराई है। साथ ही, उन्होंने अपने वरिष्ठ अधिकारियों को पत्र लिखकर यह दावा किया है कि उन्हें इसलिए निशाना बनाया गया क्योंकि उन्होंने मंत्री से जुड़े स्थानीय ठेकेदारों को ठेका देने के लिए डाले जा रहे राजनीतिक दबाव का विरोध किया था। स्थिति के अधिक गंभीर होने पर, NHAI अभियंताओं के एक संघ ने मंत्री के खिलाफ कार्रवाई और अधिकारी की गरिमा की रक्षा की मांग करते हुए हड़ताल की घोषणा कर दी। इसके कारण कई महत्वपूर्ण अवसंरचनात्मक परियोजनाएं ठप हो गई हैं, जिनमें जनजातीय क्षेत्रों में सड़क संपर्क, मानसून पूर्व मरम्मत कार्य और सामरिक सीमा सड़कें शामिल हैं।

मुख्य सचिव ने आपको तथ्यान्वेषण रिपोर्ट तैयार करने के साथ ही राज्य और केंद्र सरकार की एजेंसियों के बीच सुचारू समन्वय सुनिश्चित करने का निर्देश दिया है। इस बीच, मंत्री का कार्यालय आप पर अनौपचारिक रूप से घटना को कम महत्वपूर्ण दिखाने का दबाव बना रहा है। मीडिया दो भागों में बंटा हुआ है — कुछ मंत्री को भ्रष्टाचार के विरुद्ध योद्धा के रूप में प्रस्तुत कर रहे हैं, जबकि अन्य इसे प्रशासनिक आचरण और विधि के शासन का गंभीर उल्लंघन बता रहे हैं। विभिन्न विभागों के सिविल सेवकों ने व्यक्तिगत सुरक्षा, गरिमा और राजनीतिक हस्तक्षेप की बढ़ती घटनाओं के संबंध में चिंता व्यक्त की है, वहीं अवरुद्ध अवसंरचना कार्यों के कारण नागरिकों में भी असंतोष बढ़ रहा है।

- (a) इस प्रकरण में शामिल प्रमुख नैतिक मुद्दे क्या हैं? हितधारकों और उनके परस्पर विरोधी हितों की पहचान कीजिए।
- (b) लोक निर्माण विभाग के सचिव के रूप में, आप उपर्युक्त स्थिति में क्या कार्रवाई करेंगे?
- (c) ऐसी घटनाएं सिविल सेवकों के मनोबल और शासन में जनता के विश्वास को कैसे प्रभावित करती हैं? (250 शब्दों में उत्तर दीजिए)

You are an IAS officer, currently serving as the Secretary of the Public Works Department in a hill state. Recently, a disturbing incident has come to light involving a senior Cabinet Minister and two engineers of the National Highways Authority of India (NHAI). During an inspection of a critical highway project, the Minister was allegedly seen on video physically assaulting and verbally abusing the engineers in full public view. The video, recorded by bystanders, went viral on social media and was widely covered by television channels, sparking both outrage and support from different sections of society. The Minister later defended his actions, alleging that the officials were corrupt, unresponsive to local grievances, and responsible for inordinate delays in the project. He insisted that his actions were driven by public frustration and the urgency of delivering infrastructure to a remote region.

However, the engineers have filed a police complaint and written to their superiors, claiming they were targeted for resisting political pressure to award contracts to specific local contractors linked to the Minister. As the situation escalated, a union of NHAI engineers declared a strike,

demanding action against the Minister and protection of officer dignity. This has brought several critical infrastructure projects to a standstill, including road connectivity to tribal areas, 'pre-monsoon repair works, and strategic border roads.

You have been directed by the Chief Secretary to prepare a fact-finding report, while also ensuring smooth coordination between state and central agencies. Meanwhile, the Minister's office is informally pressuring you to downplay the incident. The media is sharply divided — some portraying the Minister as a crusader against corruption, others condemning the act as a serious breach of administrative ethics and rule of law. Civil servants across departments have expressed concern about personal safety, dignity, and increasing political interference, while citizens are now growing restless due to halted infrastructure works.

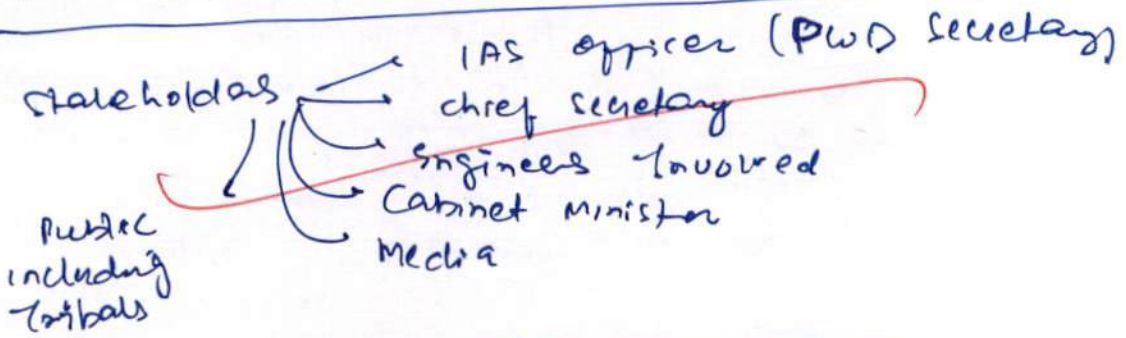
- (a) What are the key ethical issues involved in this situation? Identify the stakeholders and their conflicting interests.
- (b) As the Secretary of the PWD, what actions will you take in above situation?
- (c) How do such incidents affect the morale of civil servants and public trust in governance?
(Answer in 250 words)

20

उम्मीदवारों को इस क्राफ़ि में नहीं लिखना चाहिए
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Case Introduction

(a) The above case study highlights the complex challenges faced in governance when multiple interests are involved and how taking law in one's hands might lead to serious repercussions.

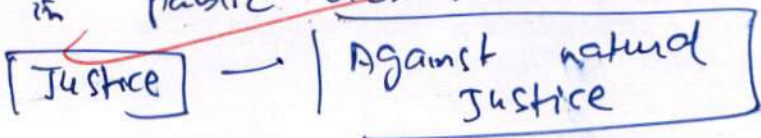


Case points

Conflicting Interests of Stakeholders:

① Duty of IAS officer to balance employee interests and complete projects on time

② Engineers faced violence and humiliation in public deserves to get



You can write primary interests also

③ Cabinet minister : allegations by engineers for putting political pressure on public servants and hurting their dignity

④ Public Including Tribals : Quality of public service delivery and critical infrastructure projects on time → Roads monsoon works

⑤ Pressure from Minister office to downplay the incident → Hamper impartiality and non partisanship

⑥ Media : Role to publish accurate information and duty towards public service, not involving in media trial

⑥ Actions taken by me as PWD Secretary

① Acting without fear or favor and lowe objective decision making

② Hear and listen to grievances of engineers involved

③ Seek any evidence regarding allegations of political pressure by minister

Focus that you can arrange meeting of all stakeholders

- ④ Continuity of Infrastructure works to minimise delays in Project execution
- ⑤ Collecting evidence from bystanders on physical assault of engineers
- ⑥ Seeking help from NGO, civil society to change public perspective regarding the incident
- ⑦ Asking media spokesperson to follow impartial news reporting

Justifying course of Action

- ① Follow principles of natural justice
- ② Evidence for objective decision making
- ③ listening to all parties for empathetic outcomes (Good Content)
- ④ Following public service values the duty to deliver public projects
- ⑤ using persuasion strategies to deal with media, NGOs etc

① Impact of such incidents on morale of civil servants and trust of public in governance

उम्मीदवारों को इस कश्चिप में नहीं लिखना चाहिए
Candidates must not write on this margin

① use of force or physical assault hurts human dignity (against transition ethics)

② Shows lack of Emotional Intelligence among public representatives like minister

③ leads to Trust deficit in

criminal justice system as procedural integrity is violated → Due process of law violated

also
damaging
legitimacy

Goal dimension covered

④ Political Pressure on civil servants hampers productivity and violates foundational values → impartiality → Non Partisanship

⑤ leads to lack of motivation and Bureaucratic lethargy → also demoralization

⑥ Does not lead to greatest good of all as Infrastructure projects are delayed (Against utilitarianism)

⑦ Questions virtuous character of public officials

Public service values as stated by Nolan Principles should be upheld even during adverse situation

9.5 by Building Emotional Intelligence and upholding Rule of Law

Goal Conclusion

9.

आप भारत सरकार के कार्मिक और प्रशिक्षण विभाग (DoPT) में सचिव के पद पर कार्यरत हैं। हाल के वर्षों में, लोक सेवकों, विशेष रूप से IAS, IPS और IRS से संबंधित ऐसे युवा अधिकारियों की संख्या में वृद्धि हो रही है, जो अपने व्यक्तिगत यूट्यूब चैनल और सोशल मीडिया पेज बना रहे। इन प्लेटफार्मों पर, वे नियमित रूप से अपने आधिकारिक कार्यों — नवाचारी परियोजनाओं, जनसंपर्क पहलों, निरीक्षण यात्राओं और कभी-कभी दैनिक प्रशासनिक गतिविधियों - से संबंधित वीडियो भी पोस्ट करते हैं।

इन वीडियो पर प्रायः व्यापक रूप से जनता द्वारा ध्यान केंद्रित दिया जाता है और कई दर्शक यह कहते हुए इसकी सराहना करते हैं कि ऐसी सामग्री पारदर्शिता को बढ़ावा देती है, अभ्यर्थियों को प्रेरित करती है और नौकरशाही को मानवीय बनाती है। हालांकि, विभिन्न वर्गों से कुछ चिंताएं भी सामने आई हैं। वरिष्ठ अधिकारी तर्क देते हैं कि ऐसी सामग्री व्यक्तिगत ब्रांडिंग और लोक सेवा के बीच की सीमाओं को धुंधला कर सकती है, जबकि कुछ नागरिक और मीडिया विश्लेषक ऐसे उदाहरणों की ओर संकेत करते हैं, जहां वीडियो में बिना सहमति के सुभेद्य लाभार्थियों को दिखाया जाता है, आधिकारिक परिसरों का दुरुपयोग किया जाता है या ऐसा प्रतीत होता है कि वीडियो सार्वजनिक उत्तरदायित्व की तुलना में व्यक्तिगत लोकप्रियता बढ़ाने हेतु बनाए गए हैं।

एक प्रकरण में, एक जिलाधिकारी को एक विद्यालय के औचक निरीक्षण के दौरान शिक्षकों को कैमरे पर डांटते हुए देखा गया — यह वीडियो बाद में उनके व्यक्तिगत यूट्यूब चैनल पर पोस्ट किया गया, जो मोनेटाइज भी है। कुछ लोगों ने अधिकारी द्वारा अपनाए गए सख्त रवैये की सराहना की, जबकि अन्य ने शिक्षकों को सार्वजनिक रूप से डांटने और सेवा की गरिमा का उल्लंघन करने की आलोचना की। एक अन्य मामले में, एक पुलिस अधिकारी को बाढ़ बचाव अभियान का निर्देशन करते हुए देखा गया, जहां उसके कर्मचारी ड्रोन कैमरे में माध्यम से इसे फिल्मा रहे थे, जिसे बाद में सोशल मीडिया के लिए एक प्रेरणादायक वीडियो के रूप में संपादित किया गया। आपको लोकहित, संस्थागत सत्यनिष्ठा और संचार के बदलते तरीकों के बीच संतुलन बनाए रखने हेतु अनुशंसाओं सहित एक रिपोर्ट तैयार करने के लिए कहा गया है।

- लोक सेवकों द्वारा अपने आधिकारिक कार्यों को सोशल मीडिया पर सार्वजनिक रूप से प्रदर्शित करने के कृत्यों में शामिल नैतिक मुद्दों की पहचान कीजिए।
- क्या ऐसी प्रथाएं जागरूकता और प्रेरणा को प्रोत्साहन देती हैं या क्या ये अनामिता, तटस्थता और सामूहिक सेवा भावना के मूल्यों से समझौता करती हैं? अपना मत दीजिए।
- सचिव के रूप में, लोक सेवकों की उत्तरदायी डिजिटल सहभागिता सुनिश्चित करने के लिए आप कौन-से मार्गदर्शक सिद्धांत और नीतिगत अनुशंसाएं सुझाएंगे? (250 शब्दों में उत्तर दीजिए)

You are the Secretary in the Department of Personnel and Training (DoPT), Government of India. In recent years, an increasing number of civil servants, particularly younger officers from the IAS, IPS, and IRS, have begun maintaining personal YouTube channels and social media pages. On these platforms, they regularly post videos related to their official work — showcasing innovative projects, public outreach initiatives, inspection drives, and sometimes even day-to-day administrative duties.

These videos often receive widespread public attention, and many viewers express admiration, saying such content enhances transparency, motivates aspirants, and humanizes the bureaucracy. However, concerns have also emerged from various quarters. Senior officers argue that such content may blur the boundaries between personal branding and public service, while some citizens and media commentators point to instances where videos feature vulnerable beneficiaries without consent, raise concerns about misuse of official premises, or seem designed more for personal popularity than public accountability.

In one case, a district magistrate was seen filming a surprise school inspection in which teachers were scolded on camera — the video was later posted to his personal YouTube channel that is also monetized. While some praised the officer's strictness, others criticized the public shaming of teachers and the breach of service dignity. In another case, a police officer was seen directing a flood rescue operation while his staff filmed drone footage, later edited into a motivational video for social media. You have been asked to prepare a report with recommendations to balance public interest, institutional integrity, and evolving modes of communication.

- (a) Identify the ethical issues involved in civil servants publicly showcasing their official work on social media.
- (b) Do such practices promote awareness and motivation, or do they compromise the values of anonymity, neutrality, and collective service ethos? Give your opinion.
- (c) As the Secretary, what guiding principles and policy recommendations would you suggest to ensure responsible digital engagement by civil servants? (Answer in 250 words) 20

The above case highlights rising use of social media and lack of regulatory framework or code of conduct for usage of social media among civil servants. This calls for self-restraint to uphold the right balance

Concept
Introduction

(a) Ethical Issues Involved in Showcasing official work on social media

(i) Confidentiality breach and violation of All India conduct Rules due to sharing of data on social media

(ii) Slippery slope as social media can be used for criticising government → loss of faith and trust in government

iii) Impact on Productivity of civil servants as ~~more focus~~ on creating reels, videos
↳ impact quality of service delivery

iv) Glorification of civil services and not revealing challenges associated
↳ Youth taking decision for civil services without Informed data

v) Privacy Breach (Against Article 21)

↳ shooting video without consent

vi) using social media as means to earn money (against deontological ethics)

vii) Alleged compromise of key foundational values → neutrality
↳ Impartiality

(a) The usage of social media promotes awareness and ~~motivation in~~ below ways -

i) Data sharing and Information dissemination

↳ Success of Tan Dhan Yojana

↳ opening of more Bank accounts

add dimension
also
misuse of public resources

Gen Content

ii) Can act as mode of Grievance Redressal mechanism (a) Ministry of external affairs

(ii) Can improve public-government relations

(a) collector BPO seeking public opinion

iv) Motivates youth to participate in public service

Can facilitate scrutiny
↓
reduced corrupt practices

v) helps in disaster management

(a) Mumbai Police early warning systems

Cons points

However, they might violate values of anonymity, neutrality in below ways -

i) Excessive sharing of public data on social media

ii) using same account for public as well as private means

iii) using for Personal Popularity and Self-glorification

iv) Putting Self interests (ethical egoism) over collective interests

v) violating Privacy of others

vi) Misuse of social media for monetary gains

(i)

Guiding Principles → Civil Service values of Nolan Principles
 (Selflessness, Integrity, Objectivity, Transparency)
 All India conduct rules to uphold Professional ethics

उम्मीदवारों को इस हाथिए में नही लिखना चाहिए
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POLICY RECOMMENDATIONS

Suggest to use departmental Randle for dissemination

- 1) Separate account for Private and Public information
- 2) Third Party Review before sharing of Personal data
- 3) Constitutional morality before sharing any information
- 4) Seek guidance from seniors
- 5) use RTI Act voluntary disclosure for proactive Information sharing
- 6) Follow Neutrality, Impartiality at all costs
- 7) use Gandhi's talisman in case of ethical dilemmas
- 8) Avoid Government criticism

also obtain consent from beneficiaries

social media is a double edged sword, it must be used

Excellent answer

with Social media ethics to achieve maximum good of all (Utilitarianism)

Good conclusion

9.5

आप नेशनल बायोएथिक्स कमीशन के निदेशक हैं, जो एक राष्ट्रव्यापी जीन अनुक्रमण कार्यक्रम की नैतिक व्यवहार्यता और निगरानी का आकलन करने के लिए उत्तरदायी हैं। "जीन फ्यूचर" नामक इस परियोजना का उद्देश्य प्रत्येक नवजात शिशु के डी.एन.ए का अनुक्रमण करना और उसे एक केंद्रीकृत राष्ट्रीय डेटाबेस में संग्रहीत करना है। इसका उद्देश्य जीवन की प्रारंभिक अवस्था में ही गंभीर बीमारियों के प्रति आनुवंशिक प्रवृत्तियों की पहचान करना है, ताकि निवारक उपचार और वैयक्तिकृत चिकित्सा संभव हो सके। इस कार्यक्रम के प्रायोगिक चरण में पहले ही 1,00,000 से ज्यादा शिशुओं को नामांकित किया जा चुका है। सरकार का दावा है कि यह जन स्वास्थ्य उन्नति की दिशा में एक ऐतिहासिक कदम है।

यद्यपि, नवजात शिशुओं के आनुवंशिक डेटा का संग्रह गंभीर नैतिक चिंताएँ उत्पन्न करता है, विशेष रूप से सूचित सहमति के संबंध में, जो संभवतः दीर्घकालिक जोखिमों के बारे में माता-पिता की समझ को पूरी तरह से नहीं दर्शाती है। एक बार एकत्रित हो जाने के बाद, इस संवेदनशील डेटा का दुरुपयोग निगरानी, बीमा भेदभाव या तृतीय पक्षों द्वारा व्यावसायिक विपणन जैसे उद्देश्यों के लिए किया जा सकता है। डेटा के स्वामित्व को लेकर अनिश्चितता—कि यह राज्य का है, माता-पिता का है, या उस बच्चे का है जब वह बयस्क होगा—इस मुद्दे को और जटिल बना देती है। निजी तकनीकी और दवा कंपनियों की संलिप्तता से वाणिज्यिक शोषण की आशंकाएँ बढ़ जाती हैं, विशेष रूप से इस प्रकार के स्पष्ट तंत्र के अभाव में, जिसके तहत बयस्क होने पर व्यक्ति अपनी सहमति वापस ले सकता है या अपनी आनुवंशिक जानकारी को हटा सकता है।

- आपके विचार में जीन फ्यूचर कार्यक्रम के कार्यान्वयन में कौन-से नैतिक मुद्दे शामिल हैं?
- इस प्रकरण में विभिन्न हितधारकों के परस्पर विरोधी हितों की पहचान कीजिए।
- इस परियोजना के कार्यान्वयन के लिए आप किन मार्गदर्शक नैतिक सिद्धांतों की अनुशंसा करेंगे? (250 शब्दों में उत्तर दीजिए)

You are the Director of the National Bioethics Commission who is responsible for assessing the ethical feasibility and oversight of a nationwide gene sequencing program. The project named GeneFuture, aims to sequence the DNA of every newborn child and store it in a centralized national database. The objective is to identify genetic predispositions to serious diseases early in life, allowing for preventive treatment and personalized medicine. Over 100,000 babies have already been enrolled in the pilot phase of the program. The government claims that this move is a landmark step in public health advancement.

However, collection of newborn genetic data raises significant ethical concerns, particularly around informed consent, which may not fully capture parents' understanding of the long-term risks involved. Once gathered, this sensitive data could be misused for purposes such as surveillance, insurance discrimination, or commercial marketing by third parties. Uncertainty over data ownership—whether it lies with the state, parents, or the individual as they mature—further complicates the issue. The involvement of private tech and pharmaceutical companies heightens fears of commercial exploitation, especially in the absence of clear mechanisms for individuals to withdraw consent or delete their genetic information upon reaching adulthood.

- What are the ethical issues you perceive in the implementation of the GeneFuture program?
- Identify the conflicting interests of different stakeholders in this case.
- What guiding ethical principles would you recommend for implementation of this project?
(Answer in 250 words)

④ The above use case highlights importance of ethics in applications of Biotechnology.
Lack of clear guidelines might aggravate the issue and can create competing interests causing crisis of conscience for stakeholders

Good Introduction

Ethical Issues Involved in Genefuture Program

① Lack of Informed consent for newborn

② Inadequate Bioethics literacy among parents for long-term impact hinders rational decision making

③ Using Genetic Information to achieve good objectives and Better medical outcomes → Personalised medicine
→ Preventive Treatment
(Utilitarianism)

④ Stand by Government → Landmark step shows Lack of objectivity in decision making

also issue of privacy equity etc

Good Content

⑤ Commercial Exploitation of Genetic Information hurts human dignity
(Kantian Ethics)

⑥ Duty of Government to protect Personal data under Digital Data Protection Act 2023

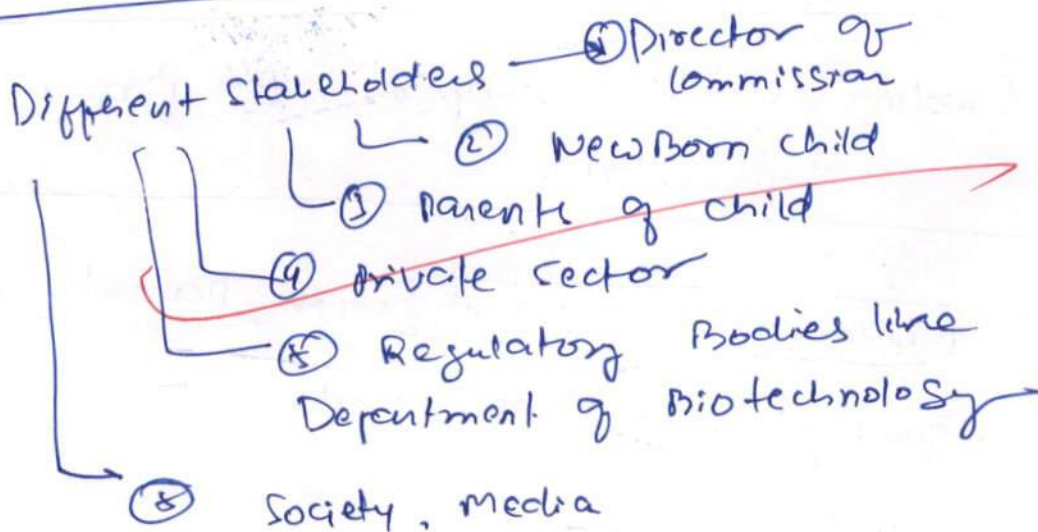
Issue of Data safety

Core points

⑦ Lack of clarity on future withdrawals → Lack of autonomy upon reaching adulthood
↳ Lack of data sovereignty with Public

⑧ Violation of Science for Humanity
↳ A sin by Gandhi

⑥



Conflicting Interests of Stakeholders

① Director : Completion of Gene Sequencing Program
↳ Assessment of feasibility

② New Born Child → Right to Privacy
↳ control over own data on reaching adulthood

③ Parents → taking decision on behalf of child for his Benefit
↳ Limited Knowledge to take decision

④ Private Sector → corporate Social Responsibility
↳ Profit making using right Process and Purpose

⑤ Department of Biotechnology → provide regulatory framework
↳ Balance competing interests
↳ Achieve maximum utility by minimising harm

you can use table to write

Try to write both primary and conflicting interests

⑥ Guiding ethical Principles for Project Implementation

① Information sharing with parents regarding long term effects of data sharing

② Fulfilling cluty of director to balance science with humanity

③ Rule formulation for future course of action if adult wants to withdraw

④ Transparency and accountability in storing personal data

Suggest to create oversight body

⑤ collecting minimal data and maintaining accuracy of data

Bioethics and data-protection boards

Core dimensions covered

(6) using Blockchain for storage

⑥ Robust Cyber Security measures to avoid data breach

⑦ clear ownership rules of data (current ownership with Parents and after 18 years with Adult)

⑧ Deter using data for profit making and only for medical purpose

Science without humanity is

a sin, hence principles of Bioethics like No harm, Maximum Benefit,

Informed consent and Free will should be followed to uphold data integrity

cored conclusion

9.5

आप एक समर्पित जिला स्वास्थ्य अधिकारी (DHO) हैं और आप साक्ष्य-आधारित जन स्वास्थ्य पद्धतियों के प्रति दृढ़ प्रतिबद्धता रखते हैं। हाल ही में, आपको भारत के एक दूरस्थ जिले में नियुक्त किया गया है। आपका तात्कालिक और सर्वाधिक महत्वपूर्ण कार्य एक प्रमुख जिला-व्यापी खसरा-रूबेला (MR) टीकाकरण अभियान का नेतृत्व करना है, जिसका उद्देश्य 9 महीने से 15 वर्ष की आयु के बच्चों में 100% टीकाकरण कवरेज प्राप्त करना है। इस अभियान की सफलता हजारों बच्चों के सामूहिक स्वास्थ्य और जिले के समग्र स्वास्थ्य संकेतकों के लिए महत्वपूर्ण है, विशेष रूप से तब जब आने वाला मानसून का मौसम स्वास्थ्य संबंधी अतिरिक्त चुनौतियां उत्पन्न कर सकता है।

हालांकि, आपके जिले के सबसे बड़े और सबसे पारंपरिक गाँवों में से एक में, आपको अत्यधिक प्रतिरोध का सामना करना पड़ता है। एक प्रतिष्ठित स्थानीय आध्यात्मिक गुरु के उपदेशों से अत्यधिक प्रभावित ग्रामीणों का दृढ़ विश्वास है कि टीकाकरण दुष्ट आत्माओं का आक्रमण है एवं बाहरी ताकतों द्वारा उनकी आबादी को नियंत्रित करने का एक प्रयास है और यह उनके बच्चों में बांझपन का कारण बनेगा। वे ज़ोर देकर कहते हैं कि उनके पारंपरिक औषधीय उपचार और अनुष्ठानिक आशीर्वाद ही पर्याप्त सुरक्षा प्रदान करते हैं। यह आध्यात्मिक गुरु, जो वास्तव में नेकनीयत किंतु अडिग व्यक्ति है, वास्तविक रूप से मानते हैं कि ये टीके हानिकारक होते हैं। उन्होंने सार्वजनिक रूप से अपने अनुयायियों को इसका विरोध करने की सलाह दी है। इसके लिए वह टीकाकरण की कुछ कथित 'विफलताओं' और प्राचीन भविष्यवाणियों का उदाहरण देता है। पारंपरिक जीवन-शैली का पालन करने वाले समुदाय के लिए उसके निर्देश या सलाह सर्वोपरि हैं। इसके कारण व्यापक जागरूकता अभियानों के बावजूद, गाँव में टीकाकरण शिविरों का लगभग पूर्ण बहिष्कार किया गया है। आपके स्वास्थ्य कार्यकर्ताओं को, जिनमें से कुछ स्थानीय हैं और जिन्हें सामाजिक बहिष्कार या यहाँ तक कि शारीरिक हमले का भय है, तीव्र विरोध का सामना करना पड़ रहा है। राज्य स्वास्थ्य विभाग टीकाकरण लक्ष्यों को हासिल करने के लिए अत्यधिक दबाव बना रहा है और चेतावनी दे रहा है कि यदि कोई ज़िला इन लक्ष्यों को पूरा नहीं करता है तो उसके गंभीर परिणाम होंगे। साथ ही, विभाग ने यह भी निर्देश दिया है कि बल प्रयोग किसी भी परिस्थिति में न किया जाए क्योंकि इससे जन असंतोष उत्पन्न हो सकता है। साथ ही, विभाग ने 'सहमति-आधारित' लोक स्वास्थ्य को प्राथमिकता देने पर भी बल दिया है। इसी बीच, एक बड़ा वार्षिक मेला आयोजित होने वाला है जिसमें कई गाँवों और क्षेत्रों से लोग शामिल होंगे। यदि यह गाँव बिना टीकाकरण के रह गया, तो इससे खसरा-रूबेला (MR) के प्रकोप के प्रसार का तात्कालिक और गंभीर खतरा है, जो पूरे जिले और संभवतः उससे आगे तक फैल सकता है।

- उपर्युक्त प्रकरण में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- इस विरोध को शांत करने के लिए आपके पास तत्काल क्या विकल्प उपलब्ध हैं?
- अंधविश्वास के व्यापक प्रभाव को दूर करने और संधारणीय लोक स्वास्थ्य परिणामों हेतु वैज्ञानिक सोच को बढ़ावा देने के लिए आप कौन-सी दीर्घकालिक रणनीतियां और प्रणालीगत सुधारों का सुझाव देंगे? (250 शब्दों में उत्तर दीजिए)

You are a dedicated District Health Officer (DHO) with a strong commitment to evidence-based public health practices, recently assigned to a remote district in India. Your immediate and most critical task is to lead a crucial district-wide Measles-Rubella (MR) vaccination drive, aimed at achieving 100% immunization coverage among children aged 9 months to 15 years. The success of this drive is vital for the collective health of thousands of children and for the district's overall health indicators, especially with the impending monsoon season posing additional health challenges.

However, in one of the largest and most traditional villages in your district, you encounter formidable resistance. The villagers, deeply influenced by the pronouncements of a revered local

spiritual leader, firmly believe that vaccinations are an intrusion by malevolent spirits, an attempt by external forces to control their population, or will cause infertility in their children. They insist that their traditional herbal remedies and ritualistic blessings are sufficient protection. This spiritual leader, a genuinely well-meaning but unyielding figure, sincerely believes these vaccinations are harmful and has publicly advised his followers against them, citing anecdotal 'failures' and ancient prophecies. His word is paramount for the community's adherence to traditional ways of life. This has led to an almost complete boycott of the vaccination camps in the village, despite extensive awareness campaigns. Your health workers, some of whom are local and fear social ostracization or even physical harm, are facing intense hostility. The state health department is exerting immense pressure to achieve targets, warning of severe consequences for any district failing to meet the immunization goals. Simultaneously, they strictly caution against any use of force that could lead to public unrest, emphasizing the need for 'consensus-based' public health. An impending large annual fair, which will draw crowds from multiple villages and regions, heightens the immediate and severe risk of a rapid MR outbreak if this village remains unvaccinated, posing a grave threat to the wider district and potentially beyond.

- Discuss the ethical issues involved in the above case.
- What are the immediate options available to you to overcome this resistance?
- What long-term strategies and systemic reforms would you suggest to address the pervasive influence of superstition and foster a scientific temperament for sustainable public health outcomes? (Answer in 250 words)

20

9) The above case study highlights how lack of scientific temper and critical thinking can cloud one's judgement. This can impact Right to Health and has wider ramifications on Public Health and immunisation targets.

Ceased Introduction

Ethical Issues Involved

- Duty of District Health officer to myself to meet immunisation targets.
- Enhancing Public Health and avoid MR outbreaks.

3) Promotion of critical thinking and abide by Fundamental Duties to develop scientific temper
(part IV A)

4) Social Influence of spiritual leader and Resistance from people
↳ Lack of Intellectual Integrity

Good points

5) Failure of awareness campaigns shows limitations of Social Persuasion without strategic efforts

issue of professional accountability

6) Pressure from state department to achieve goals puts me under stress → Emotional Intelligence

7) Immediate options available to overcome this Resistance

option 1 : Use of force to coercively implement vaccination programs to achieve greatest good of all
write merit-demerits also

write merit-
elements
of
options

Option II : Speaking to religious leader
and use effective persuasion based
to ethos, pathos, logos and bring
attitudinal change among people

Option III : Detain religious leader
and continue with immunisation
by directly speaking to village
heads, Sarpanch etc

Option IV : Resign from the job

② Long term strategies and systemic reforms to address superstitious issues

① Holistic Personality Development under National Education Policy 2020

② Role of Teachers and family in building critical thinking

③ Jyotiba Phule was teacher of his wife Ramabai

④ Attitudinal change using ethos, pathos + logos

You can coordinate with traditional leaders in policy formulation and implementation

- Framing a Strong message
- using charismatic personality like Amtekar Bachan (for) Etc Bhoodh Politics
- understanding target audience and use emotions (eg) Swachh Bharat Mission
 - Love
 - Pride
 - Disgust

④ Role of Civil Servants in acting as agent of social change
 (eg) DM copalgarh

Good dimension

⑤ taking help from local bodies, SHS, civil society for grassroot participation

⑥ using street play, Nukkad natak to demonstrate impact of superstition

Superstition is an evil practise which does harm and hurts human dignity, hinders effectiveness of government efforts. Public Service values like creativity and Innovative can help fight it (eg) Darwaza Band Campaign

Excellent answer

10

Good conclusion

12.

आप एक अत्यंत प्रेरित और सिद्धांतवादी प्रधान ग्राम पंचायत सचिव हैं। हाल ही में, आपको एक दूरस्थ जिले में स्थित एक बड़े और सामाजिक-आर्थिक रूप से विविधतापूर्ण गाँव में पदस्थ किया गया है। आपका तात्कालिक और सर्वाधिक महत्वपूर्ण कार्य 'ग्रामीण आवास योजना' के लाभार्थियों का सावधानीपूर्वक सत्यापन करना है — यह राज्य की एक प्रमुख आवासीय योजना है, जिसका उद्देश्य वास्तव में गरीब और भूमिहीन परिवारों को 'पक्का' (ईंटों से बना) घर उपलब्ध कराना है। इस योजना की समय-सीमा बहुत कम है और निधियों की प्राप्ति सटीक व त्वरित लाभार्थी चयन पर निर्भर करती है। जिला कलेक्टर की ओर से निष्पक्षता और पारदर्शिता पर बल देते हुए किसी भी कदाचार के विरुद्ध स्पष्ट रूप से चेतावनी दी गयी है।

वार्ड क्रमांक 3 में घर-घर जाकर मेहनत से किए गए आपके सत्यापन के दौरान, आपको पता चलता है कि श्री इंदर सिंह, एक व्यापक रूप से स्वीकृत 'बाहुबली' व्यक्ति है, जिसके परिवार के पास अपनी भूमि और व्यापक स्थानीय नेटवर्क की वजह से महत्वपूर्ण अनौपचारिक शक्ति और प्रभाव है, को अस्थायी रूप से एक पात्र लाभार्थी के रूप में सूचीबद्ध किया गया है। अवस्थिति पर आपके द्वारा किए गए आकलन से स्पष्ट रूप से पता चलता है कि श्री सिंह एक विशाल, बहुमंजिला 'पक्के' घर में रहता है और उसकी वित्तीय स्थिति 'गरीबी रेखा से नीचे' जीवन-यापन करने वाले परिवारों हेतु योजना के सख्त पात्रता मानदंडों से काफी ऊपर है। जब आप उसकी पात्रता पर प्रश्न उठाते हैं, तो श्री सिंह अत्यधिक आक्रामक हो जाता है। वह अपने परिवार के गांव में 'अद्वितीय योगदान' और चल रहे उच्च प्राथमिकता वाले जिला स्तरीय 'जल सुरक्षा अभियान' के लिए समर्थन जुटाने में अपनी महत्वपूर्ण भूमिका का हवाला देता है। वह स्पष्ट रूप से कहता है कि उसका नाम हटाने की किसी भी कोशिश को न केवल एक गंभीर व्यक्तिगत अपमान माना जाएगा, बल्कि इससे उनके परिवार द्वारा जल अभियान से महत्वपूर्ण समर्थन भी वापस लिया जा सकता है, जिससे पूरे जिले के प्रयास खतरे में पड़ सकते हैं और इससे हज़ारों किसान प्रभावित होंगे। उसने आगे चेतावनी दी कि वह भविष्य में होने वाले विकास कार्यों के विरुद्ध व्यापक स्थानीय प्रतिरोध को उग्र कर सकता है, जिससे पंचायत का कामकाज पूरी तरह ठप्प हो जाएगा।

आप अच्छी तरह जानते हैं कि कई वास्तविक रूप से ऐसे गरीब परिवारों हैं जो जीर्ण-शीर्ण झोपड़ियों में रहते हैं और दशकों से ऐसी सहायता का इंतज़ार कर रहे हैं। श्री सिंह को शामिल करने से उनमें से किसी एक परिवार को अन्यायपूर्ण तरीके से बाहर करना होगा। आपके खंड विकास अधिकारी (BDO), राज्य के लक्ष्यों को पूरा करने के भारी दबाव में, आपको व्यक्तिगत तौर पर 'विनम्र' होने और सभी सरकारी योजनाओं के सुचारू क्रियान्वयन को सुनिश्चित करने के लिए 'समग्र शांति और सहयोग' को प्राथमिकता देने की सलाह देते हैं। उन्होंने यह संकेत दिया है कि श्री सिंह जैसे प्रभावशाली व्यक्तियों को चुनौती देने से आपके पूरे कार्यकाल में 'अनावश्यक बाधाएं' उत्पन्न हो सकती हैं और आपकी भावी नियुक्तियां भी प्रभावित हो सकती हैं। ग्राम समुदाय, श्री सिंह के अनुचित दावे को जानकर भी, उनके विरुद्ध खुलकर बोलने से डरते हैं, जिससे उनकी अयोग्यता की बाह्य पुष्टि कठिन हो जाएगी और आप इस विषय पर अकेले पड़ जाएंगे।

- आपके समक्ष विद्यमान संभावित प्रशासनिक और नैतिक दुविधाएं क्या हैं?
- आपके लिए उपलब्ध सभी विकल्पों पर चर्चा कीजिए।
- आप अपने निर्णय का नैतिक औचित्य सिद्ध करते हुए कौन-सी व्यापक कार्यवाही करेंगे? (250 शब्दों में उत्तर दीजिए)

You are a highly motivated and principle-driven Gram Panchayat Secretary, recently posted in a large and socio-economically diverse village in a remote district. Your immediate and most critical task is the meticulous verification of beneficiaries for the 'Gramin Awas Yojana' – a flagship state housing scheme aimed at providing 'pucca' (brick) houses to the genuinely impoverished and landless households. The scheme is under tight deadlines, with funds

dependent on swift and accurate beneficiary selection. The District Collector has explicitly warned against any malpractices, emphasizing fairness and transparency.

During your diligent house-to-house verification in Ward No. 3, you discover that Mr. Inder Singh, a widely acknowledged 'strongman' whose family wields significant informal power and influence due to their landholdings and extensive local network, has been provisionally listed as an eligible beneficiary. Your on-ground assessment unequivocally reveals that Mr. Singh resides in a sprawling, multi-story 'pucca' house and his financial status is demonstrably far above the scheme's strict eligibility criteria for 'Below Poverty Line' families. When you subtly question his eligibility, Mr. Singh becomes overtly aggressive, citing his family's 'unparalleled contribution' to the village and his crucial role in mobilizing support for the ongoing, high-priority district-level 'Jal Suraksha Abhiyan' (Water Conservation Campaign), where his active cooperation is currently indispensable. He bluntly states that any attempt to remove his name would not only be seen as a grave personal insult but could also result in his family's withdrawal of crucial support from the water campaign, potentially jeopardizing the entire district's efforts, which affects thousands of farmers. He further warns that he can incite widespread local resistance against future developmental works, effectively paralyzing the Panchayat's functioning.

You are keenly aware that several genuinely impoverished families, living in dilapidated shacks, have been waiting for decades for such assistance, and Mr. Singh's inclusion would directly mean one of them is unjustly excluded. Your Block Development Officer (BDO), under immense pressure to meet state targets, has privately advised you to be 'flexible' and prioritize 'overall peace and cooperation' to ensure the smooth rollout of all government schemes, hinting that challenging influential individuals like Mr. Singh might create 'unnecessary roadblocks' for your entire tenure and even impact your future postings. The village community, while silently aware of Mr. Singh's undue claim, fears openly speaking against him, making external validation of his ineligibility difficult and adding to your isolation.

- What are the potential administrative and ethical dilemmas you face?
- Discuss all options available to you.
- What comprehensive course of action would you choose to adopt, providing ethical justification for your decision? (Answer in 250 words)

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The above case study highlights how Benefits of affirmative action by state are drawn by dominant groups and hinder effectiveness in reaching the right beneficiaries. It also shows misuse of power and how it can reveal one's true character for personal gains.

Stakeholder → Gram Panchayat secretary
Beneficiaries of Awas Yojana
Mr. Inder Singh
Society

Try to keep it brief

change paragraph from here

6

Potential dilemmas faced by me:

- i) Reaching the last mile to achieve true outcomes of Awas Yojana
↳ Good Governance
- ii) Acting against Mr. Indar and future roadblock to developmental works
- iii) Withdrawal of support from Mr. Indar → Impacts entire district
- iv) Moral muteness of village community as they lack courage to stand up against powerful
- v) Misutilization of Public Resources for privileged class
- vi) Responsibility of government to provide houses as welfare state

→ Avoid writing issues

↓
write dilemmas clearly
↓

eg Collaboration vs Conflict of interest

(b)

Options Available to me

i) Continue with Mr Indar House construction under Below Poverty line

Pros

- a) No future roadhouse
- b) Career Prospects Safe

Cons

- Violation of duties
- a) Loss of courage of conviction
 - b) Crisis of conscience
 - c) Takes away right of eligible beneficiary

Good points

ii) Remove Mr Indar from the list and choose another beneficiary

Pros

- Upholding integrity
- a) Effective targeting of scheme
 - b) Courage of conviction

Cons

- a) other schemes impact
- b) Career Prospects at risk

(iv) Speak to Seniors and talk to media professionals if exhausted chain of command

Pros

Cons

- i) Scheme must go to right beneficiary
- ii) ~~Courage & conviction~~
- iii) Procedural Integrity

i) Potential Backlash from Mr. Indar

ii) Cases Risks

may lead to social unrest

Course of Action to be followed -

1) Speak to Mr Indar and use effective persuasion strategies -

→ Tell him about future repercussions of such act

→ Duty towards Public Service

→ Emotional appeal so that scheme reach right beneficiary

2) Raise Grievance with senior officials and seek their advice

First of all gather concrete evidence against Mr. Singh

(ii) Release information to media with proper documentation if internal mechanism exhausted

is Take help from local readers, NGO and spread awareness about eligibility of scheme

Good Content

v) Alternate ways to mobilise support for Jal Suraksha Abhiyan → SHG, social media, PRI

Also fast track process to include deserving beneficiary

Justification of course of action

① Empathy and compassion towards deserving beneficiaries

② Balancing personal and professional duties by following middle path

③ long term sustainability

④ upholds social contract theory

Excellent answer

upholding public service values is key to Trust Based Governance

as misutilisation of resources amount

to corruption

and we all need

zero tolerance towards corruption

Good conclusion

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